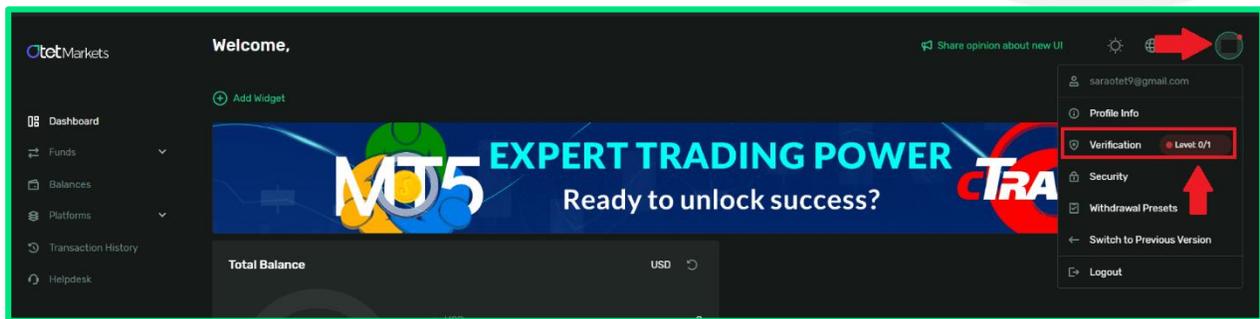


❖ KYC Verification Process at Otet Markets

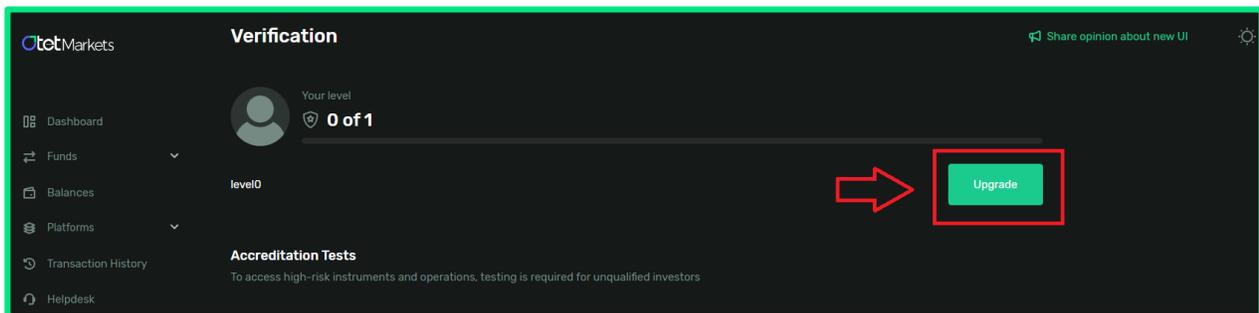
All Otet brokerage users must complete the "Know Your Customer" (KYC) verification process in order to withdraw funds. Please note that this verification process needs to be completed only once.

1. You can follow these steps to complete the KYC process:

1.1. From the right-hand side menu of your dashboard, click on "Profile" and then select "Verification" from the dropdown menu. This will take you to the identity verification page.



2. As you can see in the image above, you are currently at Level 0 before verification. At this level, you can only deposit money, trade, and transfer funds between your internal Otet accounts. You are not allowed to withdraw funds. To be able to withdraw, you must upgrade your level to Level 1 by completing the verification process. Click the green "Upgrade" button to proceed.



3. On the page that opens, upload the following documents:

3-1-Upload a clear image of a valid government-issued ID.

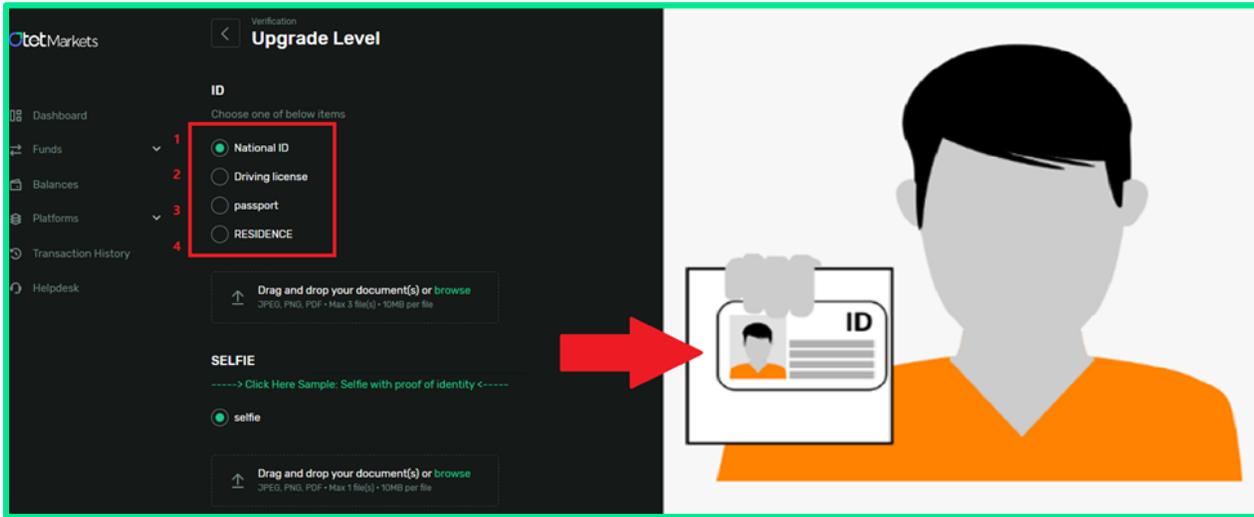
Acceptable IDs include:

- National ID card

- Driver's license
- Passport
- Residency permit from a country other than Turkey, the United States, or Canada. (Please upload both the front and back sides of the ID.)

3.2. Selfie with ID:

To verify your identity, you need to upload a photo of yourself holding your ID (the one you uploaded earlier). In this photo, your entire face must be visible, and the text on your ID must be clear and legible.

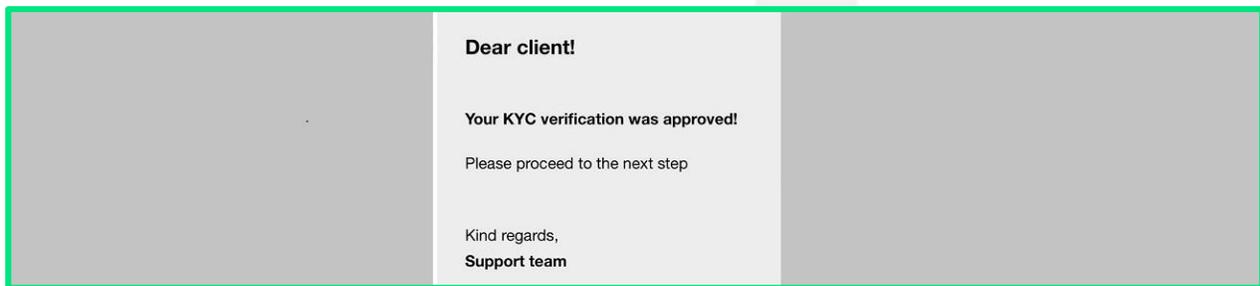


***Note:** All documents must be in JPEG, PNG, or PDF format and have a maximum file size of 10MB.

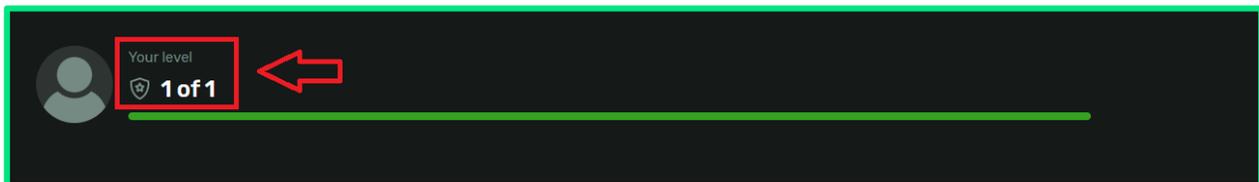
User permissions at Level 0 and Level 1:

Transfer (انتقال وجه)	Withdrawal (برداشت وجه)	Deposit (واریز وجه)	
√	X	√	Level 0
√	√	√	Level 1

4. After uploading your documents, the verification process will begin and may take between 1 and 24 hours. Once your identity is verified, you will receive a confirmation email from us.



5. At this stage, your account will be upgraded from Level 0 to Level 1, allowing you to withdraw funds. You can check your verification status in your profile under the "Verification" section.



Note: You can only change your nickname and dashboard language in the account settings. To modify other personal information, please submit a ticket to the verification department. For instructions on how to submit a ticket, refer to our guide on contacting Otet Markets support ([link to the article](#)).

Otet Markets' brokerage support unit is ready to assist our valued customers 24/7. If you encounter any challenges or require further information, you can connect with our experts through the online chat available at the bottom of our pages.

“Thank you for entrusting your trades to our brokerage firm”

