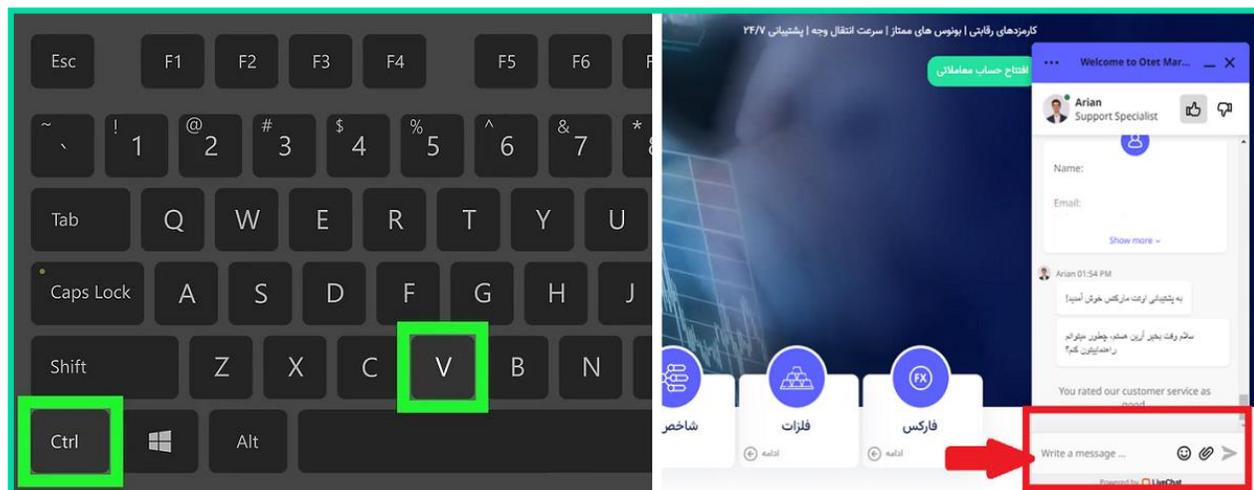


## ❖ Windows Screen Capture Tutorial – Live Chat (Screenshot on Windows)

1. On your computer or laptop keyboard, click on the "Print Screen" (PrtScn) key.



2. On the live chat page, right-click in the area where you type your message and select the "Paste" option to upload the screenshot. Alternatively, you can simply press the Ctrl and V keys in the same area.

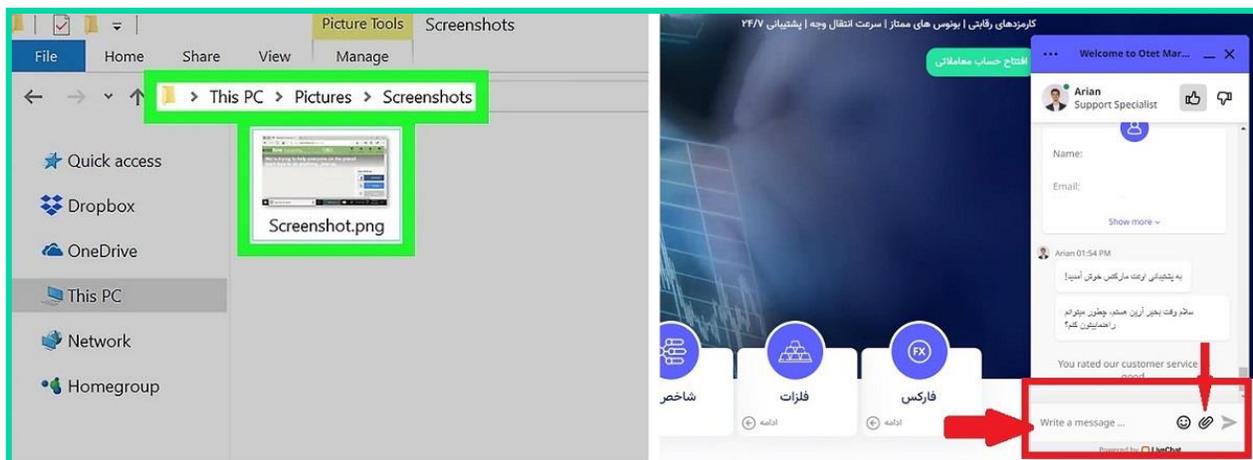


## ❖ Windows Screen Capture Tutorial – Ticket (Screenshot on Windows)

1. On your computer or laptop keyboard, press the Windows and Print Screen (PrtScn) keys.



2. In the live chat, in the area where you write your message, click on the attachment icon and then select the latest screenshot from the "Pictures" folder, inside the "Screenshots" folder.

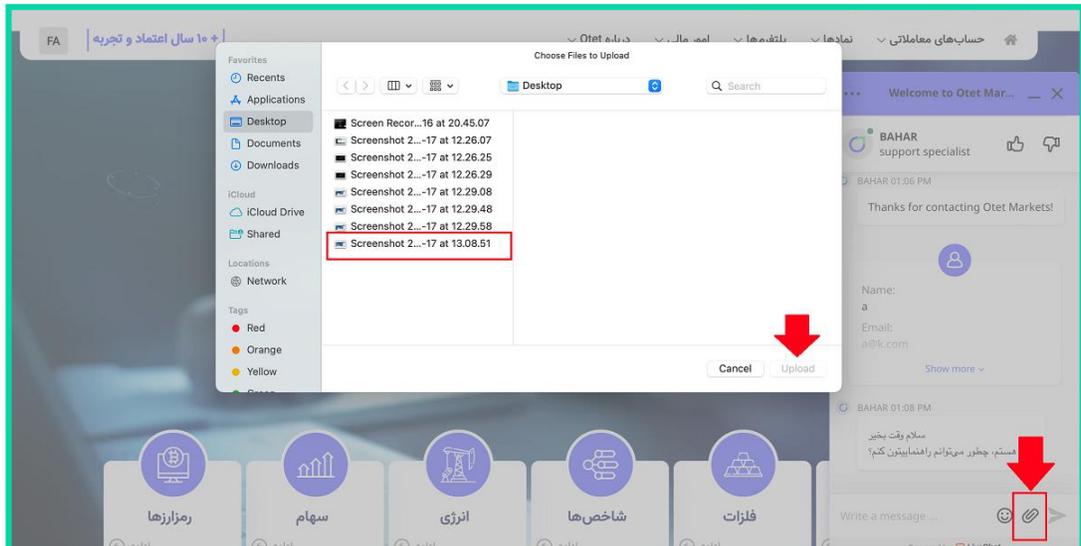


## ❖ Screen Capture Tutorial on MacBook (Screenshot on Mac)

1. On a MacBook keyboard, simultaneously press ↑ Shift, ⌘ Command, and 3.



2. The screenshot is saved on the MacBook desktop. In the live chat, in the area where you write your message, click on the attachment icon and select the latest screenshot.



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“Thank you for entrusting your trades to our brokerage firm”

